

ACCESS POINT INC.®
A TELECOMMUNICATIONS COMPANY

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October 22, 2007

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PUBLIC SERVICE
COMMISSION

Beth O'Donnell, Executive Director
Public Service Commission of the Commonwealth of Kentucky
211 Sower Boulevard
Frankfort, KY40602-0615

RE: Customer Education Plan for the New 364 Area Code

Dear Mrs. O'Donnell,

This letter is in response to Kentucky's new 364 area code and Education Plan, pursuant to Case Number 2006-00357.

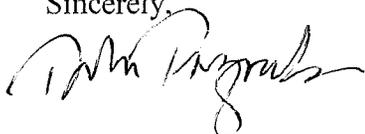
Access Point Inc. has developed an Education Plan to follow these guidelines set forth below.

Customer Notification Procedures:

- 1.) Each Customer will be notified with a bill message that will accompany their phone bill. Each bill message will inform the customer of the new 364 area code split.
- 2.) Access Point will post KY 364 area code change information to the Company's Website with all the necessary contact information in case of questions or concerns.
- 3.) Each bill message will explain changes occurring, point the customer to the Access Point Website, and give company contact information should any further questions or concerns arise.

If there are any questions or concerns about our education process, please feel free to contact me at (919)851-4838 ext. 9013 or debra.pasquale@accesspointinc.com.

Sincerely,



Debra Pasquale
VP of Service Delivery

ACCESS POINT[®] INC.

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Sample Bill Message:

New Kentucky 364 Area Code

Kentucky is running out of usable telephone numbers in the region served by the 270 area code due to demand for services such as fax machines, wireless telephones and additional telephone lines, as well as the many choices in telecommunications providers. On April 1st, 2008, the region served by the 270 area code will be split into two area codes: 270 and the new 364 area code based the order of the PSC of the Commonwealth Of Kentucky. April 1st will mark the beginning of a 6 month transition period where both the current area code (270) and the new area code (364) can be used. However, effective October 1st, 2008, the new area code 364 will go into full effect and 364 must be dialed.

For additional information on Kentucky's new 364 area code, please visit our website at www.accesspointinc.com.